

How to access Alaska Child Support Financial Statements

1. If you have an existing myAlaska account, login to the myAlaska website at <https://myAlaska.state.ak.us>. If you don't have an existing account, create one by clicking on the "New User?" link on the same website and follow the instructions.



Please Login:
Username

Password

[Home](#)
[Forgot Username?](#)
[Forgot Password?](#)
[New User?](#)

Services for:

Individuals	Businesses
<ul style="list-style-type: none">Permanent Fund DividendAlaska Donor Registry	<ul style="list-style-type: none">Employment Security TaxDEC - Pay Invoices Online

Alaska Child Support Financial Statements

2. Once logged into myAlaska, click on the “View child support financial statements” link.



Services for:

Individuals	Businesses
<ul style="list-style-type: none">▶ Permanent Fund Dividend▶ Alaska Donor Registry▶ Report a vehicle accident▶ EMS certification and training information▶ Unemployment Insurance Benefits▶ Alaska Public Offices Commission Reporting▶ View child support financial statements	<ul style="list-style-type: none">▶ Employment Security Tax▶ DEC - Pay Invoices Online▶ DMV Partners▶ DEC Online Services▶ Submit Certified Payroll▶ Commercial Vehicle Enforcement-Permits▶ DHSS - eGrants▶ Tax Online Services System

Alaska Child Support Financial Statements

3. If this is the first time selecting the statements link, you will be shown an agreement form to accept before proceeding to the statements application.

Signed in as:
KKentucky

Sign Out

[Main Menu](#)
[Profile](#)

Privacy Agreement: CSSD

By checking the 'I Accept the Privacy Agreement' box below, you are authorizing myAlaska to share your profile information with the Alaska Division of Child Support Services.

I Accept the Privacy Agreement

Continue ->

Alaska Child Support Financial Statements

4. If this is the first time accessing the statements application, you will be shown the following login verification window.



Welcome to the Child Support Statements System.

Please use one of the logins below to verify your account:

Case Party Login

This login is for parties to existing child support cases. Please enter the Member# and PIN you received from the CSSD. If you didn't reach this page through MyAlaska you will need to login through the myAlaska Portal

Member#:
PIN:

Verify Account

OR

Request Pin

Caseworker Login

To complete your login we must verify your account information. Please enter the email address that you have on file with the CSSD and the password sent to you in the account creation letter.

Email Address:
Password:

Verify Account

Alaska Child Support Financial Statements

5. The first time you access the statements application, you must request a Personal Identification Number (PIN) by selecting the “Request Pin” button. The PIN will be mailed to the mailing address we have on file. Contact our Customer Service Center if you need to change your mailing address before requesting the PIN. See screen shot in #6 below for more details.

Welcome to the Child Support Statements System.

Please use one of the logins below to verify your account:

Case Party Login

This login is for parties to existing child support cases. Please enter the Member# and PIN you received from the CSSD. If you didn't reach this page thru MyAlaska you will need to login thru the [myAlaska Portal](#)

Member#:

PIN:

Verify Account

OR

Request Pin

Caseworker Login

To complete your login we must verify your account information. Please enter the email address that you have on file with the CSSD and the password sent to you in the account creation letter.

Email Address:

Password:

Verify Account

Alaska Child Support Financial Statements

6. On the Request Verification Pin page, enter your member number and select the “Request Pin” button. You will receive an error message if you enter an incorrect member number.



Child Support Services Division

Request Verification Pin

To begin the registration process that connects your MyAlaska account to your CSSD records please enter your member# below and press the 'Request Pin' button. This will initiate a letter being set to your mailing address on file with the CSSD. If you have any questions concerning the PIN or need to change your address, please call our customer service center at (907) 269-6900, or Toll Free In Alaska 800-478-3300, Monday through Friday between the hours of 7:30 AM and 4:50 PM Alaska Time, excluding state holidays, and press zero to speak to a customer service case worker.

Member#:

Alaska Child Support Financial Statements

7. A PIN will be mailed to the address we have on file for you. At this point you are logged out of the statements application and shown a link to the myAlaska application for further state business transactions or logout.

[Contacts](#) [Revenue](#) [KIDS Online](#) [Forms](#) [Federal Child Support](#) [Child Support Services](#) | [fi](#)

Child Support Services Division

Pin Request Confirmed

Cssd will mail a unique pin to your mailing address on file in due time. Return to myAlaska.

Alaska Child Support Financial Statements

8. After receiving your PIN, log in through myAlaska to access the statements application again. Enter your member number and assigned PIN under Case Party Login and select the “Verify Account” button. Once your account information has been verified, future access to the statements application through your myAlaska account will not require this verification.

Welcome to the Child Support Statements System.

Please use one of the logins below to verify your account:

Case Party Login

This login is for parties to existing child support cases. Please enter the Member# and PIN you received from the CSSD. If you didn't reach this page thru MyAlaska you will need to login thru the myAlaska Portal

Member#:

PIN:

OR

Caseworker Login

To complete your login we must verify your account information. Please enter the email address that you have on file with the CSSD and the password sent to you in the account creation letter.

Email Address:

Password:

Alaska Child Support Financial Statements

9. The “Home” web page shows a welcome message and has both links and tabs for the various tasks. There is a brief description for each link/tab. The links at the top and bottom of the example page are on each web page of the application. Each link takes you to the web site referenced by the link name, with the exception of the CSSD Customer Service and Webmaster links. These will start an email addressed to either our Customer Service Center or Webmaster, depending on the link selection.

Child Support Services Division

Home **My Account** **Cases** **Logout**

Welcome RAINY R DAY,

Welcome to the Alaska Child Support Services Division payment history information. We are very interested in working with you.

Sincerely,
CSSD.

My Account View the account information we have for you on file. My Account	Cases View case information. Allows you to save a pdf of your records. Cases	Logout Logout of the Child Support Statements system. Logout
---	--	--

Alaska Child Support Financial Statements

10. The “My Account” web page shows the account information we have on file for you.



Child Support Services Division

[Home](#)[My Account](#)[Cases](#)[Logout](#)

Account Information

Here is a record of your account information according to our database.

Name: RAINY R DAY

Address:

UserId: 042893

Member#: 042893

[CSSD Home](#)[CSSD Customer Service](#)[Revenue Home](#)[KIDS Online](#)[Webmaster](#)

Alaska Child Support Financial Statements

11. The “Cases” web page shows the open cases we have for you. The example shows one case number but there could be one to several listed, depending on how many open cases you have. The case number is a link which takes you to the statement selection period for the selected case number. Click on the selected case number link.



Child Support Services Division

[Home](#)[My Account](#)[Cases](#)[Logout](#)

Case List for: RAINY R DAY (click to view your personalized case list, if any)

Directly below is a list of the current cases. Select a case by its case number to view financial information. You can change the financial statement reporting period by setting the start and end dates.

<u>Case #</u>	<u>Name</u>
0011050	RAINY R DAY VS SUNNY S DAY

[CSSD Home](#)[CSSD Customer Service](#)[Revenue Home](#)[KIDS Online](#)[Webmaster](#)

Alaska Child Support Financial Statements

12. The default time period for the statement is the last three months. This can be changed by updating the start and end dates. The dates can be entered manually in the format MM/DD/YYYY or selected from the calendar above the appropriate date field. Click on the “Apply Date Selection” button.

Child Support Services Division

Home My Account **Cases** Logout

Case List for: RAINY R DAY (click to view your personalized case list, if any)

Directly below is a list of the current cases. Select a case by its case number to view financial information. You can change the financial statement reporting period by setting the start and end dates.

<u>Case #</u>	<u>Name</u>
0011050	RAINY R DAY VS SUNNY S DAY

Case Detail

Case #:	0011050	Case Worker:	DEANNIE FORD-SNODDY
Custodian:	RAINY R DAY	Customer Service:	(907) 269-6900
Non-Custodian:	SUNNY S DAY		
Other State ID:			

Filter Case Information By Date: Please select your dates from the calendar icons below. Dates must match the format: MM/DD/YYYY

Start Date: End Date:

Alaska Child Support Financial Statements

13. You can view the statement for the selected period by paging forward and backward on the web page or clicking the “Generate a PDF report” link.

0011050 RAINY R DAY VS SUNNY S DAY

Case Detail

Case #:	0011050	Case Worker:	DEANNE FORD-SNOODY
Custodian:	RAINY R DAY	Customer Service:	(907) 269-6900
Non-Custodian:	SUNNY S DAY		
Other State ID:			

Filter Case Information By Date: Please select your dates from the calendar icons below. Dates must match the format: MM/DD/YYYY

Start Date: End Date:

Payment History from: 09/18/2001 to: 12/18/2008

<u>Date</u>	<u>Item Description</u>	<u>Charges</u>	<u>Payments & Credits</u>	<u>Balance</u>
11/01/2004	Support Charge	100.00		1,272.31
10/01/2004	Support Charge	100.00		1,172.31
09/01/2004	Support Charge	100.00		1,072.31
08/01/2004	Support Charge	100.00		972.31
07/01/2004	Support Charge	100.00		872.31
06/23/2004	Payment - OST		59.38	772.31
06/16/2004	Payment - CHK		500.00	631.69
06/16/2004	Payment - CHK		1,500.00	1,331.69
06/16/2004	Payment - CHK		200.00	2,831.69
06/16/2004	Payment - CHK		100.00	3,031.69
06/16/2004	Payment - CHK		200.00	3,131.69
06/16/2004	Payment - CHK		1.00	3,331.69

<< < 1 2 > >>

To download a pdf version of the above report simply click on the link below and save it to your computer.

[Generate PDF Report](#)

Alaska Child Support Financial Statements

14. The generated PDF report has the following look. The example is a partial page.

12/18/2008	ALASKA CHILD SUPPORT SERVICES DIVISION	PAGE: 1
AUTOMATED AUDIT REPORT SUMMARY		

Prepared For	: Suzi Q
User Id	: colorado.caseworker@colorado.gov
From:09/18/2001	To:12/18/2008
Case Number	: 0011050
Custodian	: RAINY R DAY
Non-Custodian	: SUNNY S DAY
Other State ID	:
Case Worker	: DEANNIE FORD-SNODDY
Customer Services:	(907) 269-6900
Balanced Owed	: 1,272.31 (as of 11/01/2004)
Team Name	: Enforcement

Date	Description	Charges	Payments & Credits	Balance
11/01/2004	Support Charge	100.00		1,272.31
10/01/2004	Support Charge	100.00		1,172.31
09/01/2004	Support Charge	100.00		1,072.31
08/01/2004	Support Charge	100.00		972.31
07/01/2004	Support Charge	100.00		872.31
06/23/2004	Payment - OST		59.38	772.31
06/16/2004	Payment - CHK		500.00	831.69
06/16/2004	Payment - CHK		1,500.00	1,331.69

Alaska Child Support Financial Statements

15. Clicking the “Logout” tab, or link from the Home page, logs you out of the statements application and shows you a link so you may return to the myAlaska web page to conduct other state business or to logout of myAlaska.



Logged Out

Thank you for using the Child Support Statement System. To log back in please return to myAlaska.

[myAlaska Login](#)