

Friendly Knowledgeable Caseworkers



Once your child support order is established, your case will be assigned to a section of case workers. A caseworker from the section will be available to answer your questions and provide updates on your case.

We understand that issues surrounding children and money often become painfully difficult and complex. Emotions may run high and communications can breakdown. The situation can be made worse if money issues between parents are not dealt with fairly, and children often suffer as a result. The CSED can help both parents.

DID YOU KNOW?

The Child Support Enforcement Division process is designed to make sure children receive the support they need.

WHO CAN APPLY FOR SERVICES?

Both the obligee and obligor, as well as anyone with whom the child resides can apply for CSED services.

Recipients of Alaska Temporary Assistance for Needy Families (TANF), Native Temporary Assistance for Needy Families (NTANF) or children in state custody automatically receive child support services. All others must fill out an application form.

How is a Child Support Order Established?

CSED can establish an administrative child support order if there is no court order. Alaska Civil Rule 90.3 requires the child support obligation to be based on the obligor's ability to pay.

Court Order

The court can establish a child support order.

If you have a child support order from the court you can apply for services at CSED. We will set up a case and enforce the court order for you.

Medical Support

Parents are required to provide health insurance for their children if it is available at a reasonable cost.

Credit for health insurance may raise or lower the amount of a parent's monthly support, depending on which parent provides the coverage. Call CSED or check our web page for more information.

Wage Withholding

Employer wage withholding (payroll deduction) is required by federal law.

State law prohibits an employer from refusing to hire or from firing an employee because of a withholding order. The order does not mean that a parent isn't being responsible; it just means that a child needs support.

Online Payments

We accept online payments! This service is available online through our Client Portal. Sign up today!

It's quick and easy, just go online to <https://access.childsupport.alaska.gov/clientportal/>



We are with you every step of the way - MODIFICATIONS

Either parent can request a review of a child support order if circumstances change. Both parents will be notified of the request and may be required to provide financial information.

CSED can update a child support order if the original order was established by CSED.

Court orders can only be modified by a court.

www.childsupport.alaska.gov

CSED Checklist:

- **Always read and respond** to mail from CSED.
- **Provide complete information** for faster processing and accurate orders.
- **Maintain contact.** A caseworker can give you updates on actions taken on your case.
- **Keep good records** of your dealings with CSED. Keep copies of your paystubs and tax records.
- **Notify CSED of any changes** to your address, new job, income, child support order, custody order by the court, or when a child turns 18.
- **Check our website** for more information, forms, and answers to questions.

DID YOU KNOW?

You can establish parentage at any time in your child's life. Your child will benefit from knowledge of who both parents are and have all the rights and privileges that both parents can provide.

Let us introduce ourselves!

We are the Alaska Child Support Enforcement Division (CSED) and are responsible for establishing and enforcing child support orders to make sure Alaska's children receive financial support from both parents.

We offer the following:

- **Locate parents**
- **Establish parentage**
- **Establish administrative child support orders**
- **Enforce child support orders**
- **Review and modify administrative child support orders**
- **Direct deposit of your child support payments**

Payment Mailing Address:

P.O. Box 100380
Anchorage, AK 99510-0380

Mailing Address:

550 W 7th Ave, Suite 310
Anchorage, AK 99501-6699

Contact us:

Customer Service: **(907) 269-6900**

FAX: (907) 787-3220

Email: dor.csed.customerservice.anchorage@alaska.gov

Or simply send a message on the CSED Client Portal.

<https://acsess.childsupport.alaska.gov/clientportal/>



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Alaska Child Support Enforcement Division (CSED) Helping Parents Help Their Kids



FOR MORE INFORMATION CHECK OUR
WEBPAGE:

www.childsupport.alaska.gov