

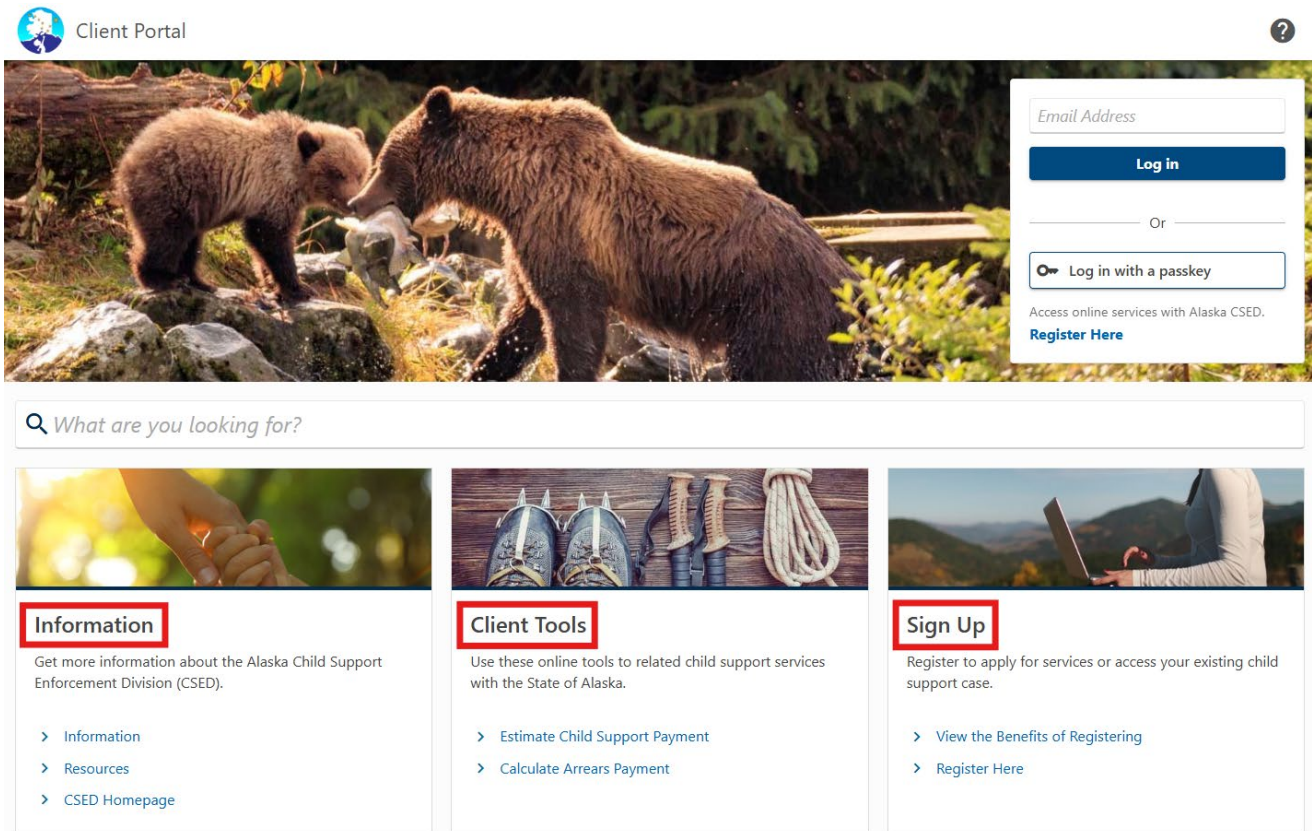
CSED E-SERVICES
CLIENT PORTAL
(Obligor)

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CLIENT PORTAL HOMEPAGE

1. The client portal can be found at <https://acsess.childsupport.alaska.gov/clientportal/>, where you can find a variety of electronic services available for new and existing Child Support Enforcement Division (CSED) clients.
2. Services available from the Client Portal Homepage:



The screenshot shows the Client Portal homepage. At the top left is a logo with a person icon and the text "Client Portal". At the top right is a question mark icon. Below the header is a large image of two brown bears in a forest. To the right of the image is a login box with an "Email Address" input field, a "Log in" button, an "Or" separator, a "Log in with a passkey" button, and a "Register Here" link. Below the login box is a search bar with the placeholder text "What are you looking for?". Below the search bar are three main sections: "Information", "Client Tools", and "Sign Up". Each section has a header, a description, and a list of links.

Client Portal

?

Email Address

Log in

Or

Log in with a passkey

Access online services with Alaska CSED.

Register Here

What are you looking for?

Information

Get more information about the Alaska Child Support Enforcement Division (CSED).

- > Information
- > Resources
- > CSED Homepage

Client Tools

Use these online tools to related child support services with the State of Alaska.

- > Estimate Child Support Payment
- > Calculate Arrears Payment

Sign Up

Register to apply for services or access your existing child support case.

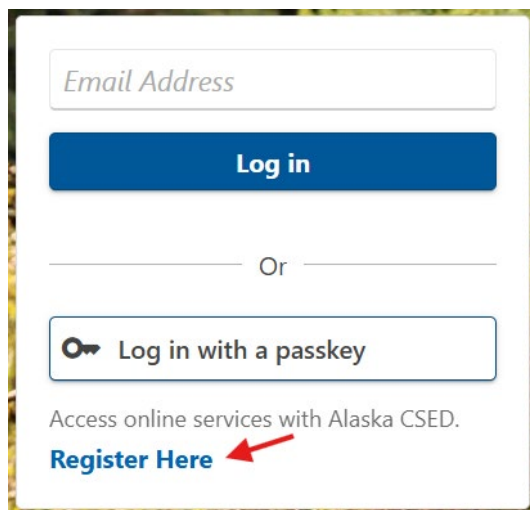
- > View the Benefits of Registering
- > Register Here

- **Information**
 - i. Information – Get additional information about the Child Support Enforcement Division.
 - ii. Resources – Can't find what you're looking for here, check out other resources and websites that may assist with your specific need.
 - iii. CSED Homepage – Visit the Child Support website for additional information regarding the portals, public notices, and other resources.
- **Client Tools**
 - i. Estimate Child Support Payment – See an estimated amount of what could be paid on a monthly basis.
 - ii. Calculate Arrears Payment – Use this calculator to determine the amount you need to pay monthly to catch up on your arrears.
- **Sign Up**
 - i. View the Benefits of Registering – Reasons to use the client portal for your CSED needs.
 - ii. Register Here – Create your new client portal web logon to view your case information.

HOW TO REGISTER

New and existing clients have the ability to register and start using the services available through the client portal.

1. [Create a web logon](#) – A web logon is the account that is created to use the services within the portal.
 - a. To get started, click on '**Register Here**' from the client portal homepage.



Email Address

Log in

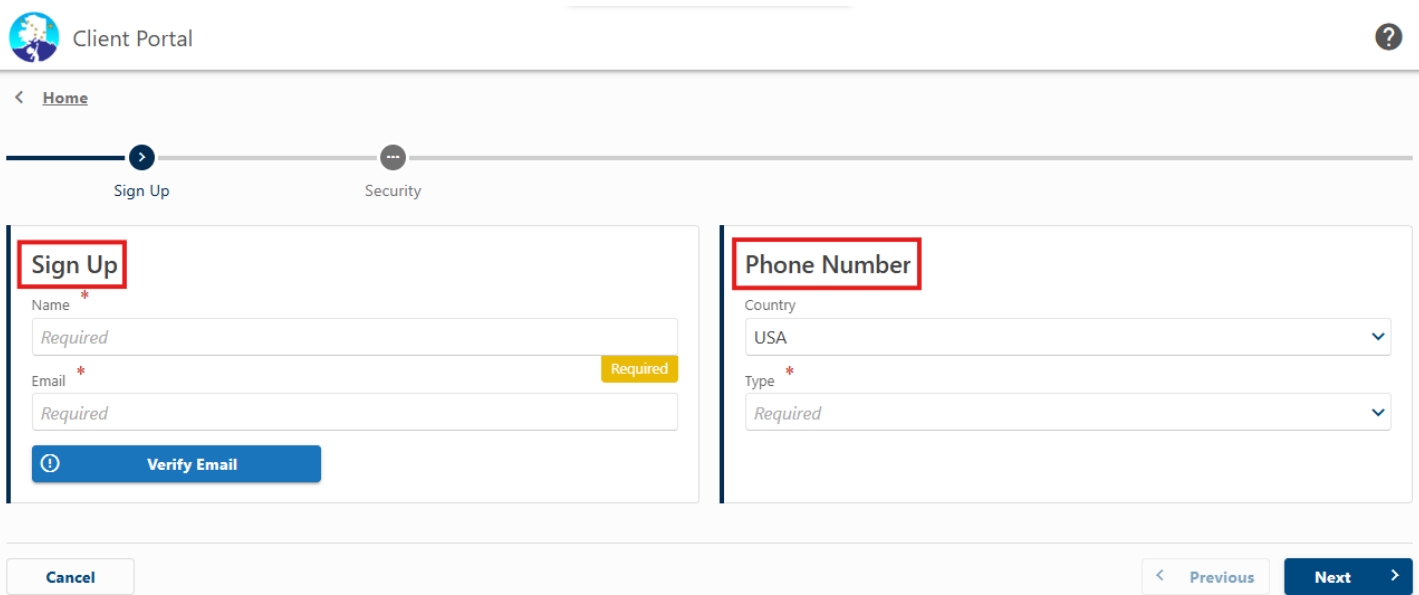
Or

Log in with a passkey

Access online services with Alaska CSED.

[Register Here](#)

- b. You will then be brought to a screen to **sign up with your name, email address, and to add a phone number** for your web logon.



Client Portal

< Home

Sign Up Security

Sign Up

Name *
Required

Email *
Required

Verify Email

Phone Number

Country
USA

Type *
Required

Cancel Previous Next

CSED e-Services – Client Portal (Obligor)

- c. Next, you will be prompted to add security to your account and **Manage How You Sign In**, where you will add a **password and one of the following two-step verification methods**:
- ii. **Passkeys** – Sign in without a password by using your fingerprint, face, or PIN.
 - iii. **Authentication App** – Use an authentication app to generate a security code.
 - iv. **Emails** – receive a security code by email.

 Client Portal 

[< Home](#)

✓ Sign Up

➤ Security

Manage How You Sign In

These authentication methods determine how you sign in to your Client Portal profile. Unless you sign in using a passkey or on a trusted browser, you'll be prompted to use two of these methods each time.

 You'll need to add at least two methods to complete your profile.

These methods are required:

- Password

 Passkeys Log in without a password using your fingerprint, face, or PIN	 No passkeys	Add a passkey >
 Authentication App Use an authentication app to generate a security code	 No authentication app	Set up an authentication app >
 Emails Receive a security code by email	 No emails	Add an email > Add jdoe@test.com >
 Password Use a secure password only you know	 Required	Add a password >

[Cancel](#)

[< Previous](#)

[Submit](#)

CSED e-Services – Client Portal (Obligor)

- d. When you **Set Your Password**, a pop-up screen will appear. Here, you will also be setting up your security questions, which will allow you to reset your password in the future if you forget it.

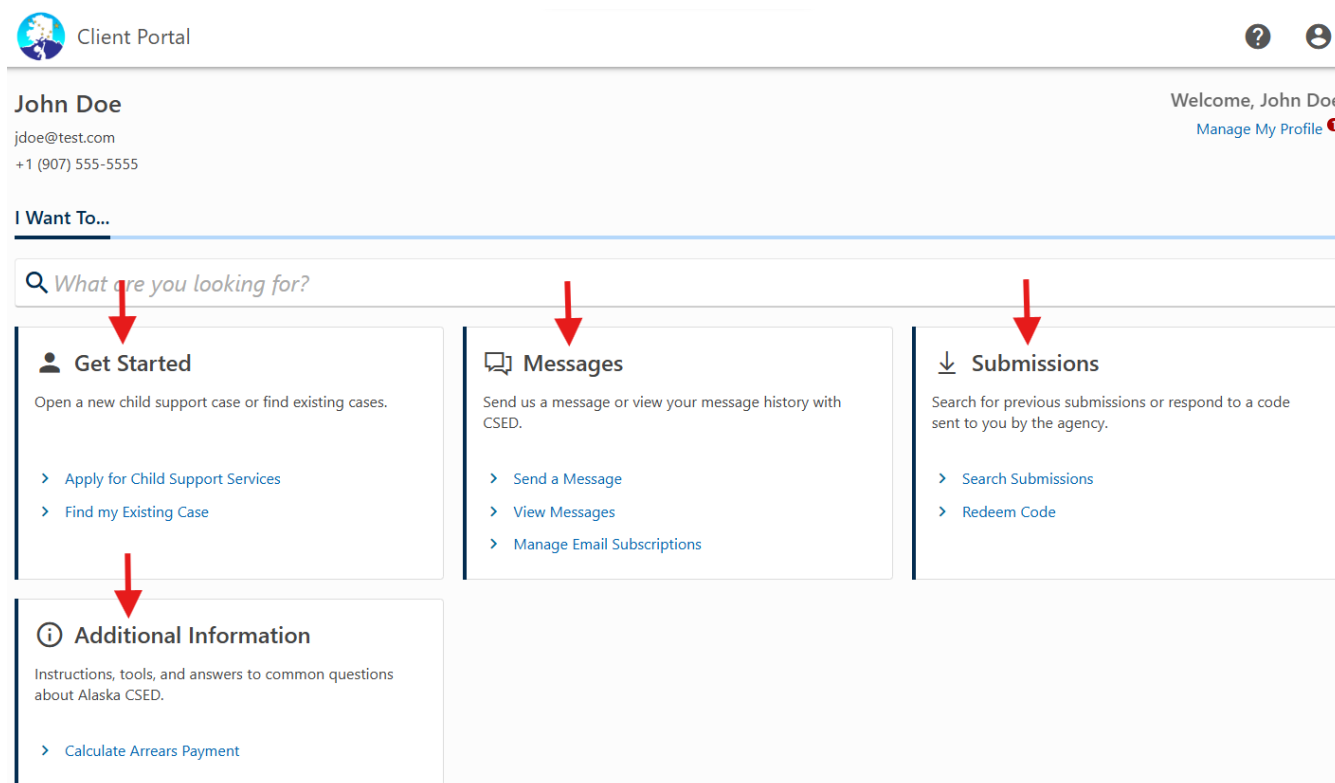
The screenshot shows a 'Set Your Password' pop-up window. The window is divided into two main sections: 'Set Your Password' and 'Security Questions'. The 'Set Your Password' section has two input fields: 'Password' and 'Confirm Password', both marked as 'Required'. Below these fields are several password requirements: 'Passwords cannot be reused', 'Minimum 8 characters', 'Passwords must contain both letters and numbers', 'Passwords must contain both uppercase and lowercase letters', and 'Passwords must contain special characters'. The 'Security Questions' section has a dropdown for 'Security Question' (marked 'Required') and two input fields for 'Answer' and 'Confirm Answer' (both marked 'Required'). There is a link '+ Add another question' below the answer fields. At the bottom right of the pop-up are 'Cancel' and 'Submit' buttons. The background shows the 'Client Portal' header with a 'Home' link and a 'Cancel' button at the bottom left.

- e. You will then be directed to the confirmation page. Click on '**Log In**' to access your new account's homepage.

The screenshot shows the 'Confirmation' page in the Client Portal. The page has a header with the 'Client Portal' logo and a 'Home' link. The main content area says: 'Your account has been successfully created with the email address jdoe@test.com. Please note that this email will serve as your username for logging in.' and 'If you have any questions, feel free to send us a message through the portal or contact the Customer Service Center at (907) 269-6900.' At the bottom, there are two buttons: 'Printable View' and 'Log In'. The 'Log In' button is highlighted with a red rectangle.

CSED e-Services – Client Portal (Obligor)

2. [Services for new customers](#) – The client portal login page for new customers offers several services to help you get started.



a. Get Started

- i. [Apply for Child Support Services](#) – Complete a separate application for services for each case you wish to have CSED open and enforce on your behalf.
- ii. [Find My Existing Case](#) – If you have an existing child support case, you will need to link your portal login to that case.

b. Messages

- i. [View Messages](#) – View messages you have sent to or received from CSED.
- ii. [Send a Message](#) – Send a message to CSED to address any specific concerns or questions related to your child support case or client portal.
- iii. [Manage Email Subscriptions](#) – Subscribe to or unsubscribe from our email notifications.

c. Submissions

- i. [Search Submissions](#) – Search for any online submissions you have previously made.
- ii. [Redeem Code](#) – This would be a code that you received in the form of letter, email, or text from the agency.

d. Additional Information

- i. [Calculate Arrears Payment](#) – Use this calculator to determine the amount you need to pay monthly to catch up on your arrears.

HOW TO ASSOCIATE YOUR WEB LOGON TO AN EXISTING CASE

If you have an existing child support case(s), you will need to use this link to associate your web logon to your case(s).

1. Under the **'Get Started'** web group, you will want to click **'Find my Existing Case.'**

The screenshot shows the CSED e-Services Client Portal interface. At the top, there is a header with the "Client Portal" logo on the left and a user profile icon on the right. Below the header, the user's name "John Doe" is displayed on the left, and a welcome message "Welcome, John Doe" with a "Manage My Profile" link is on the right. A search bar with the placeholder text "What are you looking for?" is positioned below the header. The main content area is divided into four sections: "Get Started", "Messages", "Submissions", and "Additional Information". The "Get Started" section contains two links: "Apply for Child Support Services" and "Find my Existing Case", with the latter highlighted by a red rectangle. The "Messages" section contains three links: "Send a Message", "View Messages", and "Manage Email Subscriptions". The "Submissions" section contains two links: "Search Submissions" and "Redeem Code". The "Additional Information" section contains one link: "Calculate Arrears Payment".

Client Portal

John Doe
jdoe@test.com
+1 (907) 555-5555

Welcome, John Doe
[Manage My Profile](#)

I Want To...

What are you looking for?

Get Started
Open a new child support case or find existing cases.

- > [Apply for Child Support Services](#)
- > [Find my Existing Case](#)

Messages
Send us a message or view your message history with CSED.

- > [Send a Message](#)
- > [View Messages](#)
- > [Manage Email Subscriptions](#)

Submissions
Search for previous submissions or respond to a code sent to you by the agency.

- > [Search Submissions](#)
- > [Redeem Code](#)

Additional Information
Instructions, tools, and answers to common questions about Alaska CSED.

- > [Calculate Arrears Payment](#)

CSED e-Services – Client Portal (Obligor)

- You will then be taken to the **'About'** step, where you can find information on the necessary details and an overview of what to expect when completing this web request.

The screenshot shows the 'Customer Association' page for John Doe. A progress bar at the top has a red box around the 'About' step, indicating it is the current step. Below the progress bar is an orange warning box with a triangle icon and text: 'This request is intended for members only who have one or more child support case(s) with CSED. Employers, please use the [Business Portal](#) to pay your employee(s) child support payments.' The main content area is titled 'About' and contains the following text: 'This submission will help you find your existing child support case(s) so that you can manage your case-related activities through the CSED Client Portal. This is intended for members who have child support cases. If you are an employer, please use the [Business Portal](#) to pay your employee(s) child support payments.' Below this is a section titled 'What You Need' with the text: 'Be prepared to provide the following personal information. Your member ID is an 8-digit number assigned to you when your case(s) was created and can be found on the letters sent to you by CSED regarding your case(s).' This is followed by a bulleted list: 'Member ID', 'Your Legal Last Name', 'SSN/ITIN', and 'Date of Birth'. Another section titled 'What To Expect' contains the text: 'We will verify that the information you have provided matches a member in our system who has one or more child support cases.' At the bottom, there are 'Cancel', 'Previous', and 'Next' buttons.

- On the **'Your Information'** step, you will be required to provide your member number, legal last name, social security number, and date of birth.

The screenshot shows the 'Your Information' step in the 'Customer Association' process for John Doe. The progress bar at the top shows 'About' as a completed step with a checkmark and 'Your Information' as the current step with a right arrow. Below the progress bar is the same orange warning box as in the previous screenshot. The main content area is titled 'Your Information' and contains the text: 'Provide the following **personal information** to associate your web logon to your case(s).' To the right of this text is a blue box with a circular icon and the text: 'Criminal use of a computer AS 11.46.740(a)(1)'. Below this are five input fields, each with a red arrow pointing to it: 'What is your Member ID?' (with a red arrow), 'What is your legal last name?' (with a red arrow), 'Which type of ID do you have?' (a dropdown menu with 'Social Security Number' selected), 'Enter your Social Security Number' (with a red arrow), and 'Your Date of Birth' (with a red arrow). Each input field has a 'Required' label and a red asterisk. At the bottom, there are 'Cancel', 'Previous', and 'Next' buttons.

CSED e-Services – Client Portal (Obligor)

4. After reviewing that your information is correct, you can proceed with submitting the web request.

< John Doe

Customer Association

John Doe

Progress: About (✓) Your Information (✓) Review (●)

Review

The information you provided is listed below. Once you submit your request and it has been verified and approved, you will receive access to your child support case(s).

Legal Last Name : DOE
Social Security Number : ***-**-5234
Your Date of Birth : 05/06/1984
Member ID : 05000849

[Cancel](#) [Previous](#) [Submit](#)

5. Once you **click 'OK'** on the confirmation page, you will have access to your case(s) information.

 Client Portal ? Profile

< John Doe

Confirmation

You have submitted: **Customer Association**

Confirmation number: **0-000-039-360**
Date received: **5/4/2026 9:35:43 AM**
Submitted by logon: **jdoe@test.com**

Your request has been received and processed immediately.

If you have any questions, feel free to send us a message through the portal or contact the Customer Service Center at (907) 269-6900.

[Printable View](#)
[OK](#)

CLIENT PORTAL TABS & SERVICES

1. **'Summary' tab** – The Summary tab will serve as the homepage upon initial login to your client portal account, offering a brief overview of your CSED record and case(s).

- a. Child Support Member

1. **Update your Address** – Keep your residential and mailing up to date.

Child Support Member
You are required to keep your address current with CSED.

> [Update Your Address](#)

- b. Obligation Summary

1. **Add a Bank Account** – Register a bank account for future payments.
2. **Make a Payment** – Make a payment on your child support case.
3. **View Payments** – Review your payment history and any pending transactions.
4. **View Obligation Details** – View your monthly support amount and when the payments are due.
5. **View Arrears Details** – View your outstanding child support balance.

Obligation Summary
Monthly obligation of \$0.00 has been met.
Arrears Balance of \$33,675.00
Total Balance
\$33,675.00

> [Add a Bank Account](#)
> [Make a Payment](#)
> [View Payments](#)
> [View Obligation Details](#)
> [View Arrears Details](#)

- c. Account Details

1. **Enable Auto Payments** – Select an amount and a time for recurring payments to be withdrawn from your bank account.
2. **View Case Details** – View current support amount, custody, and order history.

Account Details
Active Cases: 1
Payment Method
Self Paid

> [Enable Auto Payments](#)
> [View Case Details](#)

CSED e-Services – Client Portal (Obligor)

d. Account

1. **Submit a Fee Payment** – Make payments on any fees accumulated.

Account
005002176-003-001
Balance
\$0.00

[Submit a Fee Payment](#)

e. Case ID

1. **View my Case Type** – Check whether your case pertains to Non-Assistance, TANF, Registry, etc.
2. **View Details** – Another link to show your child support, custody, order history, and to request a statement of your case.
3. **Case Actions** – Request a statement, notify CSED of a change in circumstance, and take actions on your case.
4. **Request a Statement** – Request a detailed or summarized statement of your case.

Case ID: 001300840
Case Type: Never Assistance IV-D
Status: Update Pending

[View my Case Type](#)
[View Details](#)
[Case Actions](#)
[Request a Statement](#)

'SUMMARY' TAB OVERVIEW

JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Welcome, John Doe
You last logged in on Monday, May 4, 2026 10:35:39 AM
[Manage My Profile](#)

Summary

Action Center ¹Resource ProgramsSettingsI Want To...

Filter

JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555
[Action Center Items](#) ¹

Child Support Member
You are required to keep your address current with CSED.
[Update Your Address](#)

Child Support Obligor
JOHN DOE

Obligation Summary
Monthly obligation of \$0.00 has been met.
Arrears Balance of \$33,675.00
Total Balance
\$33,675.00

[Add a Bank Account](#)
[Make a Payment](#)
[View Payments](#)
[View Obligation Details](#)
[View Arrears Details](#)

Account Details
Active Cases: 1
Payment Method
Self Paid

[Enable Auto Payments](#)
[View Case Details](#)

Fees
JOHN DOE
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Account
005002176-003-001
Balance
\$0.00

[Submit a Fee Payment](#)

Child Support Case
Participants:
JANE DOE
BABY DOE
KID DOE
CHILD DOE

Case ID: 001300840
Case Type: Never Assistance IV-D
Status: Update Pending

[View my Case Type](#)
[View Details](#)
[Case Actions](#)
[Request a Statement](#)

May 4, 2026

v1.1

Page 13

CSED e-Services – Client Portal (Obligor)

2. 'Action Center' tab – This is where you can find notifications from CSED requesting you to take action. Examples may include unread messages or letters, or incomplete but saved web request submissions.

 Client Portal



JOHN DOE
04025286
550 W 7TH AVE
ANCHORAGE AK 99501-3571

Welcome, JOHN DOE
You last logged in on Tuesday, Apr 22, 2025 1:06:59 PM
[Manage My Profile](#)

Summary **Action Center** ⁴ Resource Programs Settings I Want To...

Filter

JOHN DOE
04025286
550 W 7TH AVE
ANCHORAGE AK 99501-3571

You have an unread message 

Messages sent to you may contain important information about your accounts.
[View Messages](#)

You have an unread letter 

Letters sent to you may contain important information about your accounts.
[View Letters](#)

Request Order Review hasn't been submitted 

You started a submission but haven't completed it yet. This may expire if it is not submitted.
[View Submission](#)

\$800.00 balance due 

You have a balance due. Penalty and/or interest may be applied if this balance remains outstanding.
[Make a Payment](#)

CSED e-Services – Client Portal (Obligor)

3. 'Resource Programs' tab – This tab provides additional information and external resources to assist our clients with their child support cases.

JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Welcome, John Doe
You last logged in on Monday, May 4, 2026 10:25:39 AM
[Manage My Profile](#)

Summary Action Center **Resource Programs** Settings I Want To...

Filter

Help with Court Filings

> Alaska Family Law Self Help Center

> Attorney Resources

Access videos, forms, and FAQs to assist in navigating family law.
Alaska Bar Association

Free Computer Access and/or Classes

> Public Libraries

Within the State of Alaska

Financial Assistance

> Alaska 211

> Free Credit Reports

> Division of Public Assistance

> Denali KidCare

> Alaska Unemployment

> Alaska Housing Rental Assistance

> Childcare (Daycare) Assistance

> Women, Infants, and Children (WIC)

One-stop resource for finding help in your community
Figure out if you can get a credit, check out how good or bad the terms are for getting the credit, and see how much it will cost you to borrow money.
Alaska Department of Health
Ensures that all Alaskans who qualify can get and keep track of all the Medicaid services they need.
Dedicated to providing unemployed workers fast and accurate payment of Unemployment Insurance (UI) benefits.
Alaska Housing Finance Corporation
Child Care Program Office (CCPO) for the State of Alaska
Alaska WIC Nutrition Children Assistance Program

Employment, training programs, apprenticeships

> Apply for State of Alaska Employment

> Alaska Job Center Network

> Job Resources

Professions within the state government play a vital role in supporting life in the Last Frontier.
Department of Labor & Workforce Development
Training Programs, Apprenticeships, Job Resources, and Assistance in the State of Alaska.

Social Security Income for Children

> Children's Insurance Benefits (PDF)

> Survivors Benefits

> Disabled Children Benefits

When a parent develops a disability or passes away, Social Security benefits help stabilize the family's financial future (PDF).
Social Security survivors benefits are paid to widows, widowers, and dependents of eligible workers.
Alaska Inclusive Child Care Program (Alaska INI)

Alaska Trial Courts

> Courtview

> Court Directory

> Requests for Court Records

Obtain information about court cases.
Locations, Hours of Operations, Contact Numbers
Request for copies of case files or documents.

Alaska Property Information

> Recorder's Office Name Search

> Uniform Commercial Code (UCC) Name Search

Documents affecting real property within Alaska
Transactions which create a security interest in personal property

Alaska Business and Professional Licenses

> Alaska Business License Search

> Professional License Search

The Division of Corporations, Business and Professional Licensing provides access to license records online as a service to the public
Reports of disciplinary actions from 2017 to date for all professional licenses regulated by this division

IRS

> IRS Main Site

> Where is my Refund?

Helping people understand and meet their tax responsibilities
Use this tool to track your refund with the IRS.

Other Related Sites

> Health Analytics & Vital Records

> Careline Crisis Services

Formerly Bureau of Vital Statistics
Need to talk? This is Alaska's Suicide Prevention and "Someone to Talk to" Line, who are ready to listen.

CSED e-Services – Client Portal (Obligor)

4. **'Settings' tab** – The Settings tab provides access to various account details. This is where you can update your mail delivery preferences.

 Client Portal



JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Welcome, John Doe
You last logged in on Monday, May 4, 2026 10:35:39 AM
[Manage My Profile](#)

Summary **Action Center** **Resource Programs** **Settings** I Want To...

JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Individual
Security : Primary
Mail Delivery : Paper

Fees
JOHN DOE
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Account
Mail Delivery : Default (Paper)

CSED e-Services – Client Portal (Obligor)

5. 'I Want To...' tab – This tab displays the different types of web requests that can be submitted on your case(s).

Note: More information on this tab to come with explanations regarding web requests.

'I WANT TO...' TAB OVERVIEW

The screenshot displays the CSED e-Services Client Portal interface for a user named John Doe. The top navigation bar includes the 'Client Portal' logo, a search bar, and a user profile icon. The main navigation menu at the top lists 'Summary', 'Action Center', 'Resource Programs', 'Settings', and 'I Want To...', which is highlighted with a red box. The 'I Want To...' tab is active, showing a grid of service categories. Each category includes a title, a brief description, and a list of available actions. The categories are: Case Actions, Change of Circumstance, Obligor Actions, Letters, Messages, Names and Addresses, Credits, Application for Services, Submissions, and Additional Information. The 'Messages' category has a blue checkmark icon next to the 'Manage Email Subscriptions' link. The 'Additional Information' category has a link to 'Calculate Arrears Payment'.

Client Portal

JOHN DOE
05002176
550 W 7TH AVE STE 310
ANCHORAGE AK 99501-3555

Welcome, John Doe
You last logged in on Monday, May 4, 2026 10:35:39 AM
[Manage My Profile](#)

Summary **Action Center** **Resource Programs** **Settings** **I Want To...**

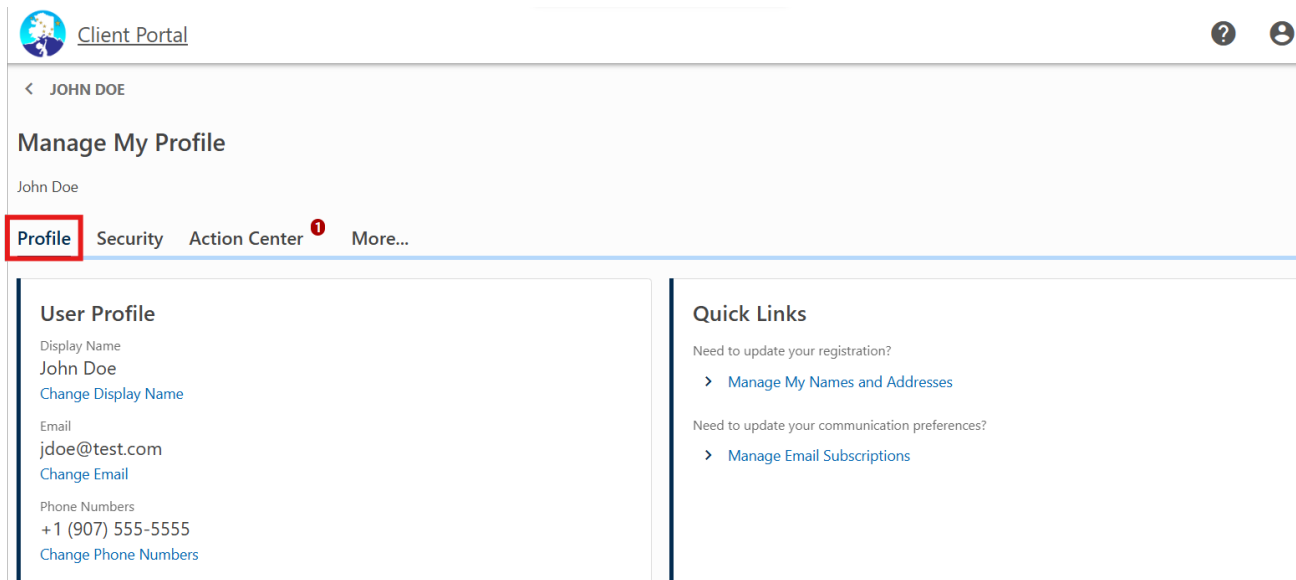
What are you looking for?

- Case Actions**
Complete actions related to my child support case.
 - > Close My Case
 - > Request Nondisclosure
- Change of Circumstance**
Request a review of my current child support or IWO order.
 - > Add Children to Case
 - > Request an Order Modification
 - > Request Withholding Reduction for Hardship
- Obligor Actions**
Complete actions related to my child support obligation.
 - > Remove Payment Channels
 - > Request CFEC Permit Transfer
 - > Request to Settle State Debt
- Letters**
View letters I've received from the agency.
 - > View Letters
- Messages**
Send us a message or view your message history with CSED.
 - > Send a Message
 - > View Messages
 - > Manage Email Subscriptions
- Names and Addresses**
View or update names and addresses associated to this customer.
 - > Manage Names and Addresses
- Credits**
Request a credit on your child support case.
 - > Request a Credit
 - > Add a Medical Credit
 - > Request a Child Insurance Benefit (CIB) Credit
- Application for Services**
I would like to open a new child support case.
 - > Apply for Child Support Services
- Submissions**
Search for previous submissions or respond to a code sent to you by the agency.
 - > Search Submissions
 - > Redeem Code
- Additional Information**
Instructions, tools, and answers to common questions about Alaska CSED.
 - > Calculate Arrears Payment

CSED e-Services – Client Portal (Obligor)

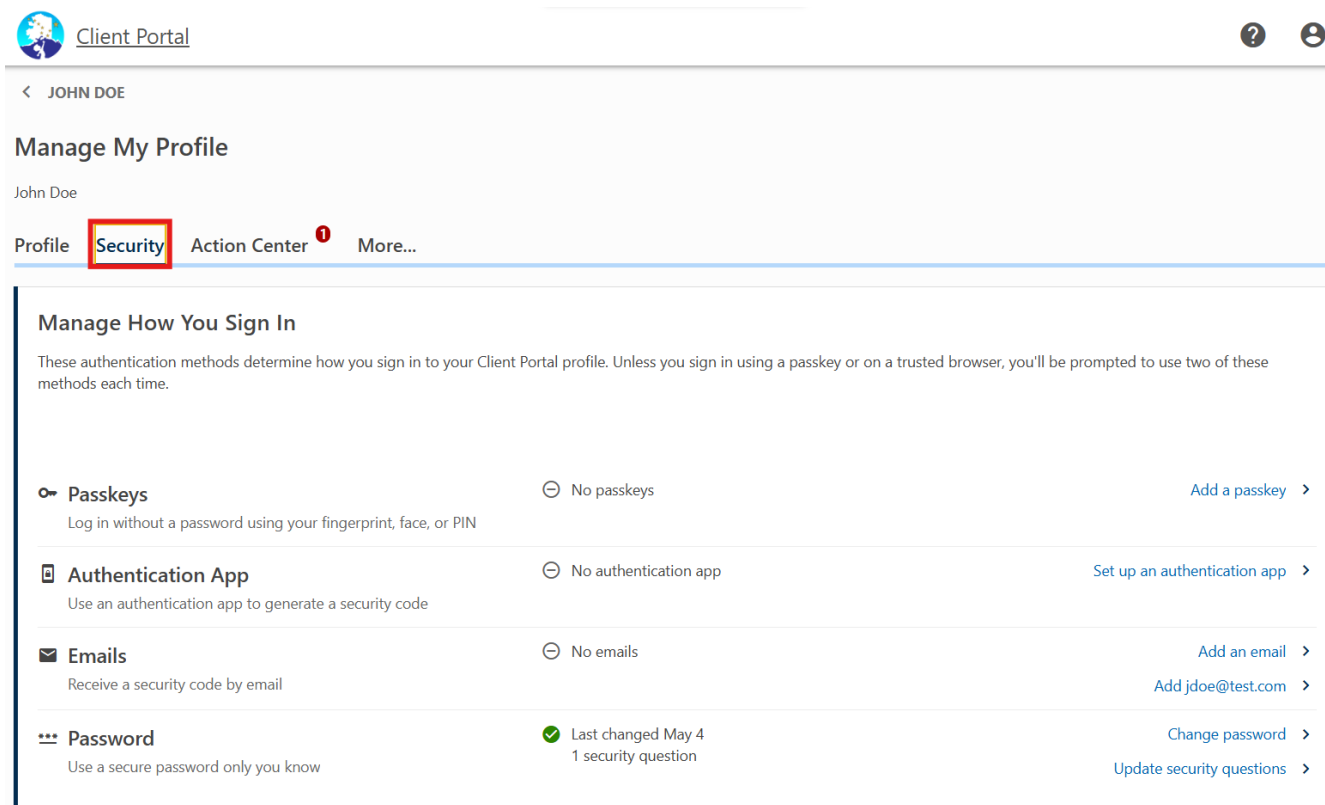
6. [‘Manage My Profile’ link](#) – This is where you will be able to update and manage your personal information.

a. Profile tab – You will be able to update your name, email addresses, and phone numbers.



The screenshot shows the 'Client Portal' header with a user icon and a question mark. Below the header, the user's name 'JOHN DOE' is displayed. The main heading is 'Manage My Profile' with the user's name 'John Doe' below it. A navigation bar contains four tabs: 'Profile' (highlighted with a red box), 'Security', 'Action Center' (with a red notification badge), and 'More...'. The 'User Profile' section on the left lists 'Display Name' as 'John Doe' with a 'Change Display Name' link, 'Email' as 'jdoe@test.com' with a 'Change Email' link, and 'Phone Numbers' as '+1 (907) 555-5555' with a 'Change Phone Numbers' link. The 'Quick Links' section on the right includes links for 'Manage My Names and Addresses' and 'Manage Email Subscriptions'.

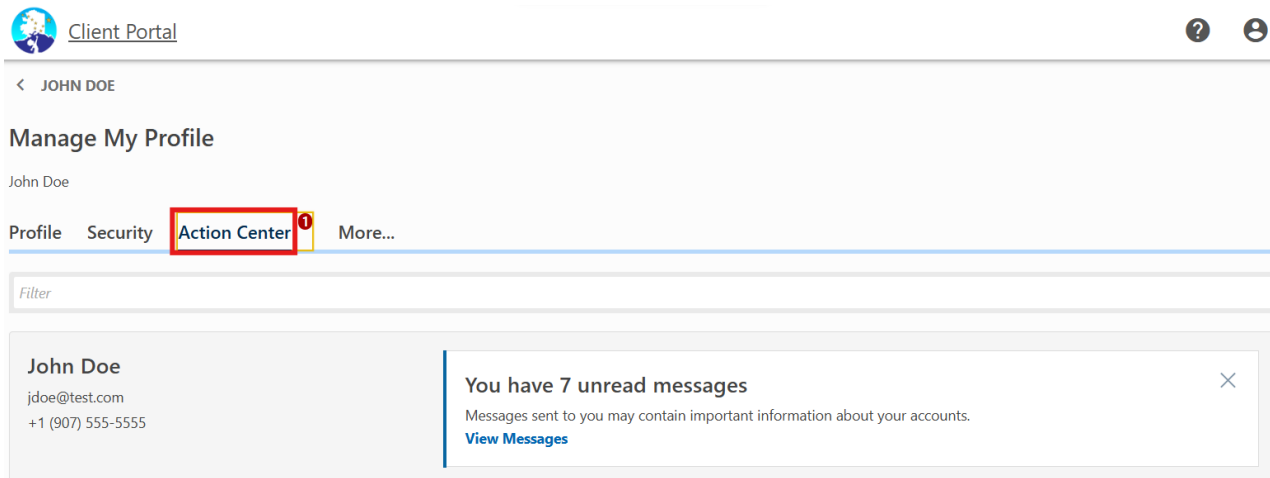
b. Security tab – Manage your security questions, change your password, or update the two-step verification.



The screenshot shows the 'Client Portal' header with a user icon and a question mark. Below the header, the user's name 'JOHN DOE' is displayed. The main heading is 'Manage My Profile' with the user's name 'John Doe' below it. A navigation bar contains four tabs: 'Profile', 'Security' (highlighted with a red box), 'Action Center' (with a red notification badge), and 'More...'. The 'Manage How You Sign In' section on the left explains that authentication methods determine how the user signs in. The section lists four methods: 'Passkeys' (No passkeys, with an 'Add a passkey' link), 'Authentication App' (No authentication app, with a 'Set up an authentication app' link), 'Emails' (No emails, with 'Add an email' and 'Add jdoe@test.com' links), and 'Password' (Last changed May 4, 1 security question, with 'Change password' and 'Update security questions' links).

CSED e-Services – Client Portal (Obligor)

- c. **Action Center** – This is where you can find notifications from CSED requesting you to take action. Examples may include unread messages or letters, or incomplete but saved web request submissions.



- d. **More – Access Management**

1. **Manage My Access**- Manage your own access.
2. **Manage Third Party Access**- Manage who and how much access a third-party individual has to your account.
3. **Delete My Profile**- Delete your access or entire account.
4. **Grant Third Party Access**- Allow another person to access your account with full or limited permissions.

*This is another area where you can view Submissions, Messages, and Activity.

