

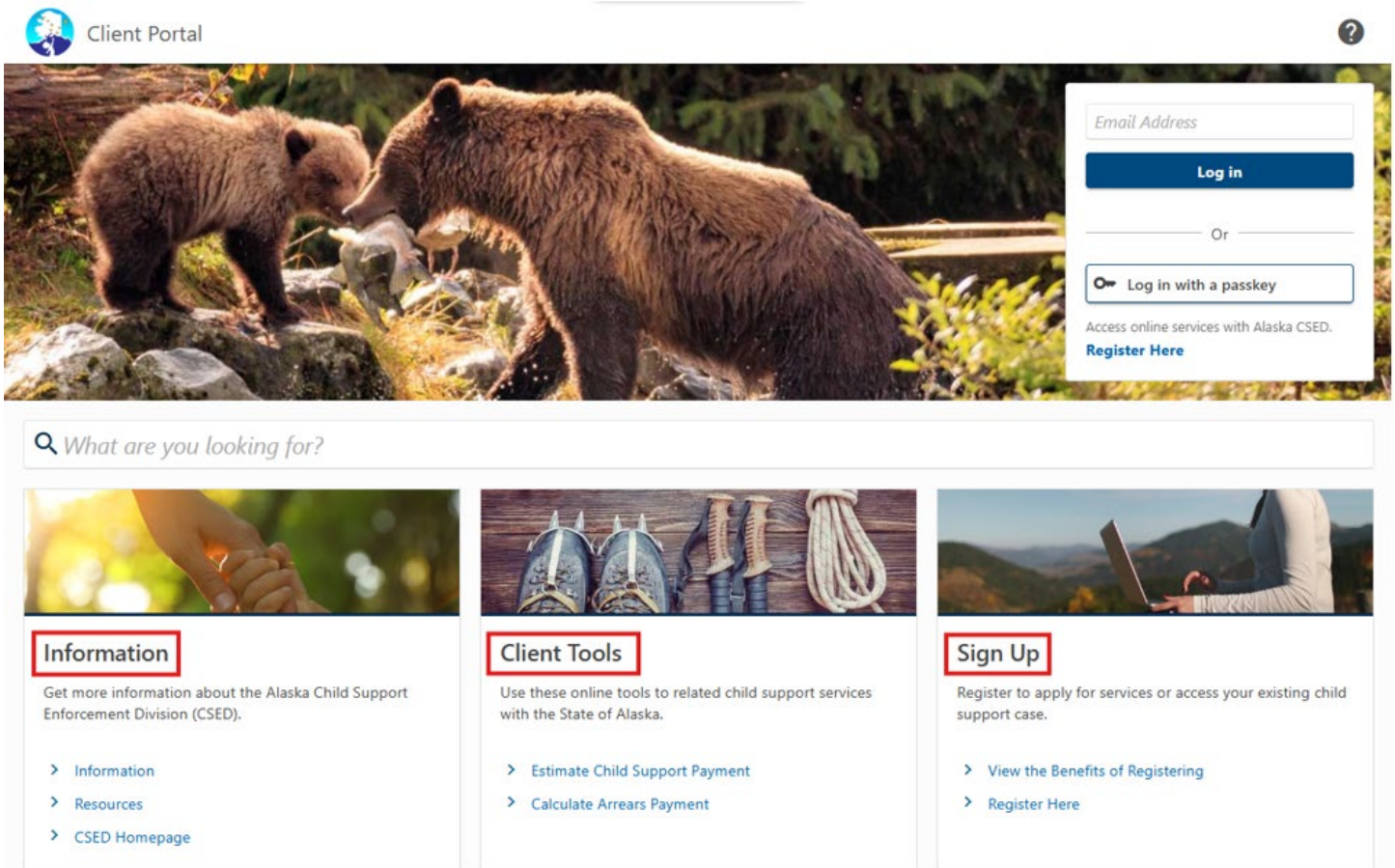
CSED E-SERVICES  
CLIENT PORTAL  
(Obligor)

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## CLIENT PORTAL HOMEPAGE

1. The client portal can be found at <https://access.childsupport.alaska.gov/clientportal/>, where you can find a variety of electronic services available for new and existing Child Support Enforcement Division (CSED) clients.
2. Services available from the Client Portal Homepage:



The screenshot shows the Client Portal homepage. At the top left is the 'Client Portal' logo. The main header features a large image of two brown bears. On the right side of the header is a login section with an 'Email Address' input field, a 'Log in' button, an 'Or' separator, a 'Log in with a passkey' button, and a 'Register Here' link. Below the header is a search bar with the placeholder text 'What are you looking for?'. The main content area is divided into three columns: 'Information', 'Client Tools', and 'Sign Up'. Each column has a header image, a title, a description, and a list of links.

**Information**  
Get more information about the Alaska Child Support Enforcement Division (CSED).

- > Information
- > Resources
- > CSED Homepage

**Client Tools**  
Use these online tools to related child support services with the State of Alaska.

- > Estimate Child Support Payment
- > Calculate Arrears Payment

**Sign Up**  
Register to apply for services or access your existing child support case.

- > View the Benefits of Registering
- > Register Here

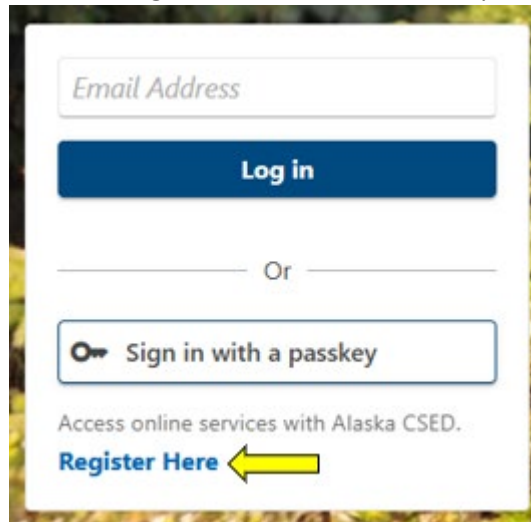
- **Information**
  - i. Information – Get additional information about the Child Support Enforcement Division.
  - ii. Resources – Can't find what you're looking for here, check out other resources and websites that may assist with your specific need.
  - iii. CSED Homepage – Visit the Child Support website for additional information regarding the portals, public notices, and other resources.
- **Client Tools**
  - i. Estimate Child Support Payment – See an estimated amount of what could be paid on a monthly basis.
  - ii. Calculate Arrears Payment – Use this calculator to determine the amount you need to pay monthly to catch up on your arrears.
- **Sign Up**
  - i. View the Benefits of Registering – Reasons to use the client portal for your CSED needs.
  - ii. Register Here – Create your new client portal web logon to view your case information.

## HOW TO REGISTER

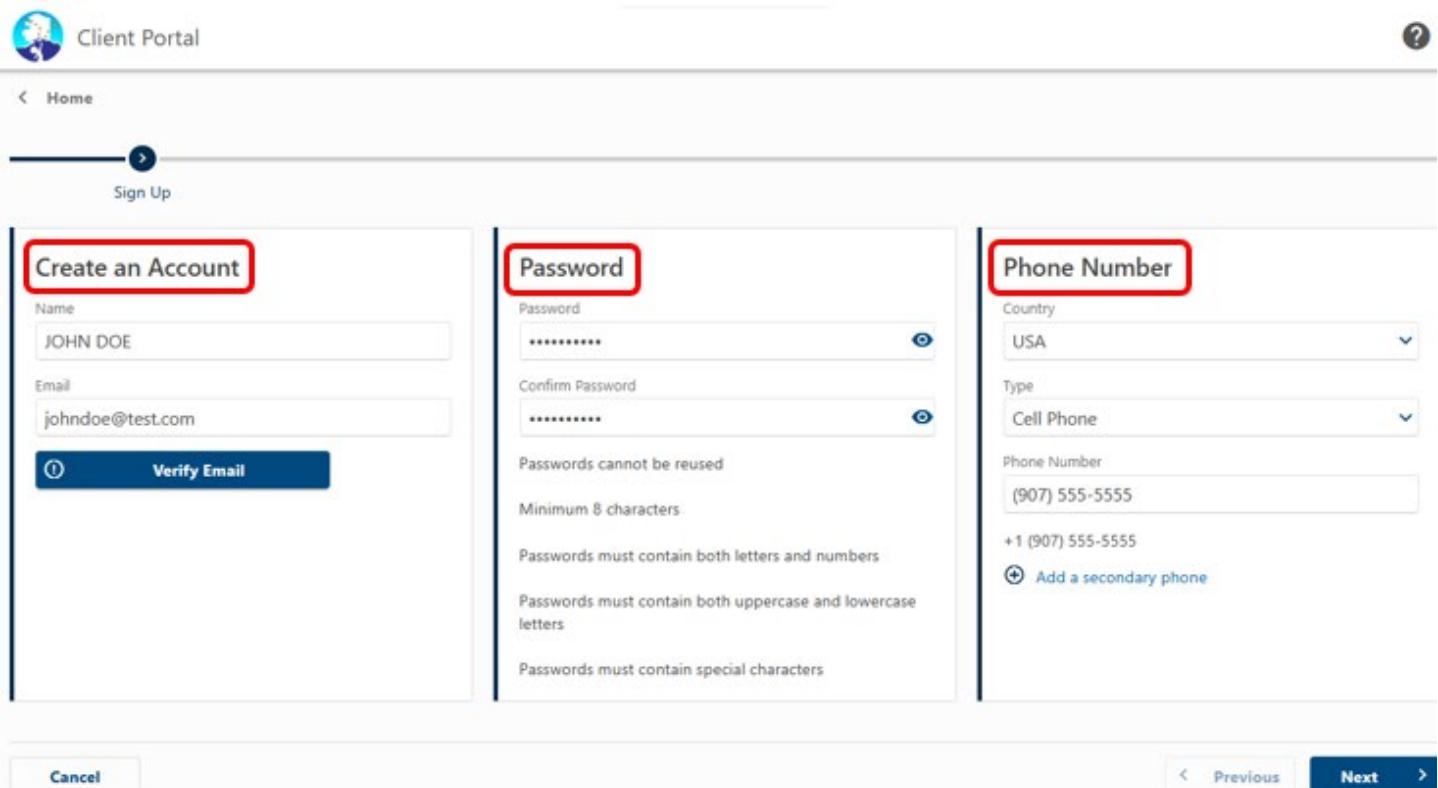
New and existing clients have the ability to register and start using the services available through the client portal.

1. [Create a web logon](#) – A web logon is the account that is created to use the services within the portal.

a. To get started, click on 'Register Here' from the client portal homepage.



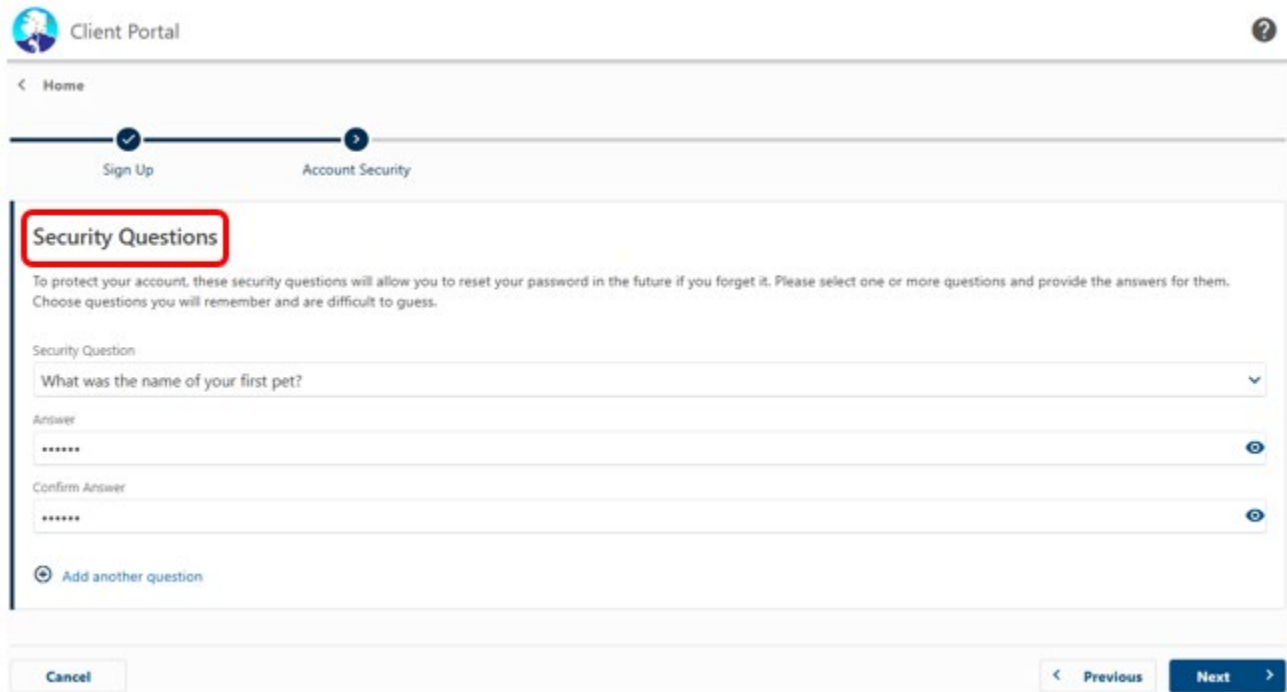
b. You will then be brought to a screen to **create an account, password, and phone number** for your web log on.



## CSED e-Services – Client Portal (Obligor)

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- c. Next, you will be prompted to **set up security questions** to allow you to reset your password in case you forget it in the future.



The screenshot shows the 'Client Portal' interface. At the top, there's a header with a user icon, the text 'Client Portal', and a help icon. Below the header is a navigation bar with a back arrow and the word 'Home'. A progress bar indicates two steps: 'Sign Up' (completed with a checkmark) and 'Account Security' (current step with a right arrow). The main content area is titled 'Security Questions' in a red-bordered box. Below the title, a message states: 'To protect your account, these security questions will allow you to reset your password in the future if you forget it. Please select one or more questions and provide the answers for them. Choose questions you will remember and are difficult to guess.' The form includes a 'Security Question' dropdown menu with the selected question 'What was the name of your first pet?'. Below this are two password fields labeled 'Answer' and 'Confirm Answer', both masked with asterisks and featuring an eye icon to toggle visibility. A link '+ Add another question' is positioned below the second password field. At the bottom of the form, there are three buttons: 'Cancel', 'Previous' (disabled), and 'Next' (active).

## CSED e-Services – Client Portal (Obligor)

- d. The next step is designed to improve the security of your Client Portal profile. This two-step verification process will require you to use one of the approved methods to confirm your identity each time you log in:
- ii. **Passkeys** – Sign in without a password by using your fingerprint, face, or PIN.
  - iii. **Authentication App** – Use an authentication app to generate a security code.
  - iv. **Emails** – receive a security code by email.

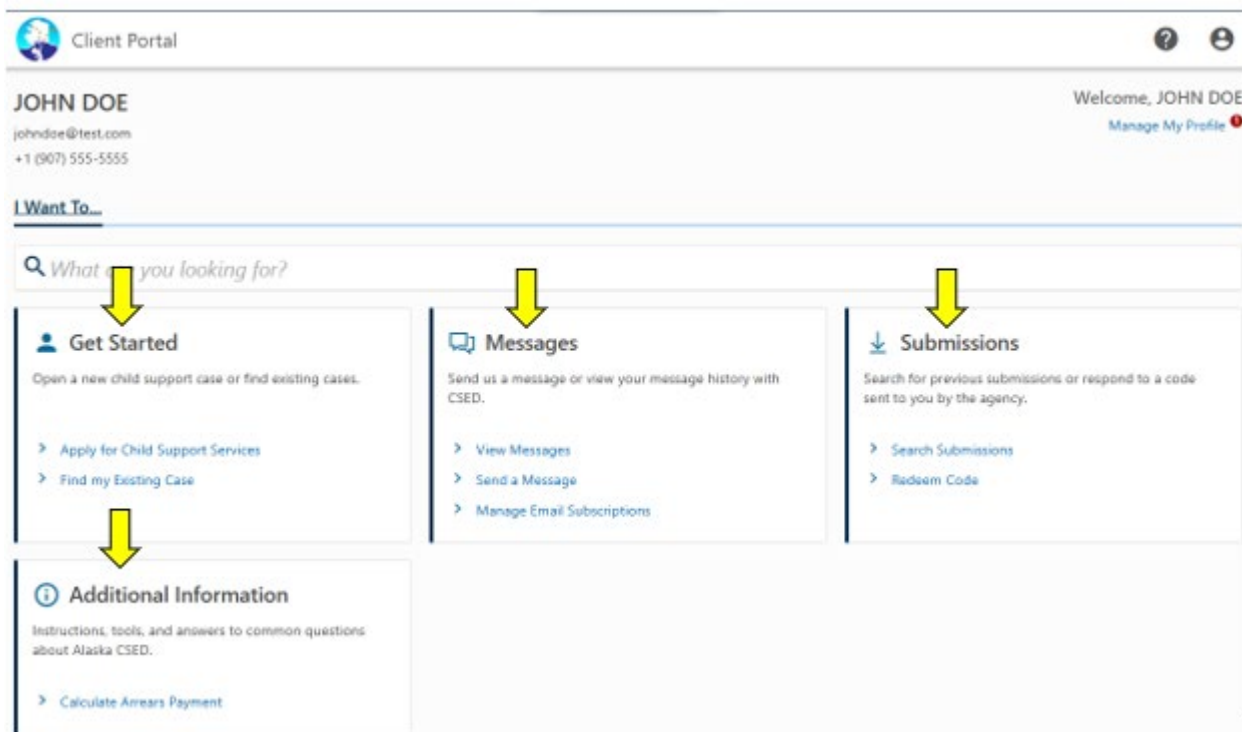
The screenshot shows the 'Client Portal' interface. At the top, there's a navigation bar with a 'Home' link and a progress indicator showing three steps: 'Sign Up', 'Account Security', and 'Two-Step Verification' (which is highlighted with a yellow box). Below the progress bar, the main heading is 'Protect your Client Portal profile with two-step verification'. A subtext explains that two-step verification is used to better protect the profile. There are three options listed, each with a red box around its icon and name: 'Passkeys' (with a key icon), 'Authentication App' (with a smartphone icon), and 'Emails' (with an envelope icon). Each option has a status indicator (a circle with a minus sign) and a description: 'No passkeys', 'No authentication app', and 'No emails' respectively. To the right of each status indicator is a link to add or set up the method: 'Add a passkey >', 'Set up an authentication app >', and 'Add an email >'. At the bottom of the page, there are three buttons: 'Cancel', 'Previous', and 'Submit'.

- e. You will then be directed to the confirmation page. Click on '**Log In**' to access your new account's homepage.

The screenshot shows the 'Client Portal' interface. At the top, there's a navigation bar with a 'Home' link. Below the navigation bar, the main heading is 'Confirmation'. A subtext states: 'Your account has been successfully created with the email address johndoe@test.com. Please note that this email will serve as your username for logging in.' Below this, another line of text says: 'If you have any questions, feel free to send us a message through the portal or contact the Customer Service Center at (907) 269-6900.' At the bottom of the page, there are two buttons: 'Printable View' and 'Log In' (which is highlighted with a red box).

## CSED e-Services – Client Portal (Obligor)

2. [Services for new customers](#) – The client portal login page for new customers offers several services to help you get started.



**a. Get Started**

- i. Apply for Child Support Services – Complete a separate application for services for each case you wish to have CSED open and enforce on your behalf.
- ii. Find My Existing Case – If you have an existing child support case, you will need to link your portal login to that case.

**b. Messages**

- i. View Messages – View messages you have sent to or received from CSED.
- ii. Send a Message – Send a message to CSED to address any specific concerns or questions related to your child support case or client portal.
- iii. Manage Email Subscriptions – Subscribe to or unsubscribe from our email notifications.

**c. Submissions**

- i. Search Submissions – Search for any online submissions you have previously made.
- ii. Redeem Code – This would be a code that you received in the form of letter, email, or text from the agency.

**d. Additional Information**

- i. Calculate Arrears Payment – Use this calculator to determine the amount you need to pay monthly to catch up on your arrears.
- ii.

### HOW TO ASSOCIATE YOUR WEB LOGON TO AN EXISTING CASE

If you have an existing child support case(s), you will need to use this link to associate your web logon to your case(s).

1. Under the **'Get Started'** web group, you will want to click **'Find my Existing Case.'**

The screenshot displays the CSED Client Portal interface. At the top, the header includes the 'Client Portal' logo on the left and a user profile section on the right for 'JOHN DOE' with email 'johndoe@test.com' and phone '+1 (907) 555-5555'. A 'Welcome, JOHN DOE' message and a 'Manage My Profile' link are also present. Below the header is a search bar with the placeholder text 'What are you looking for?'. The main content area is divided into four sections: 'Get Started', 'Messages', 'Submissions', and 'Additional Information'. The 'Get Started' section contains two links: 'Apply for Child Support Services' and 'Find my Existing Case', with the latter highlighted by a red rectangle. The 'Messages' section includes links for 'View Messages', 'Send a Message', and 'Manage Email Subscriptions'. The 'Submissions' section includes links for 'Search Submissions' and 'Redeem Code'. The 'Additional Information' section includes a link for 'Calculate Arrears Payment'.

**Client Portal**

**JOHN DOE**  
johndoe@test.com  
+1 (907) 555-5555

Welcome, JOHN DOE  
[Manage My Profile](#)

**I Want To...**

What are you looking for?

**Get Started**  
Open a new child support case or find existing cases.

- > Apply for Child Support Services
- > **Find my Existing Case**

**Messages**  
Send us a message or view your message history with CSED.

- > View Messages
- > Send a Message
- > Manage Email Subscriptions

**Submissions**  
Search for previous submissions or respond to a code sent to you by the agency.

- > Search Submissions
- > Redeem Code

**Additional Information**  
Instructions, tools, and answers to common questions about Alaska CSED.

- > Calculate Arrears Payment



## CSED e-Services – Client Portal (Obligor)

- You will then be taken to the **'About'** step, where you can find information on the necessary details and an overview of what to expect when completing this web request.

The screenshot shows the 'Client Portal' interface for 'JOHN DOE'. The 'Customer Association' section is active, and the 'About' step is highlighted with a red box. The 'About' section contains the following text:

**About**

This submission will help you find your existing child support case(s) so that you can manage your case-related activities through the CSED Client Portal.

**What You Need**

Be prepared to provide the following information. Your member ID is an 8-digit number assigned to you and can be found on the letters sent to you by CSED regarding your case(s).

- Member ID
- Your Legal Last Name
- SSN/ITIN
- Date of Birth

**What To Expect**

We will verify your information in order to grant access to your case(s).

At the bottom, there are 'Cancel', 'Previous', and 'Next' buttons.

- On the **'Your Information'** step, you will be required to provide your member number, legal last name, social security number, and date of birth.

The screenshot shows the 'Client Portal' interface for 'JOHN DOE'. The 'Customer Association' section is active, and the 'Your Information' step is highlighted with a yellow box. The 'Your Information' section contains the following text:

**Your Information**

Provide the following information to associate your web login to your case(s).

What is your Member ID? ⓘ \*

Required

What is your legal last name? ⓘ \*

Required

Which type of ID do you have? ⓘ

Social Security Number

Enter your Social Security Number \*

Required



Your Date of Birth \*

Required

At the bottom, there are 'Cancel', 'Previous', and 'Next' buttons. Yellow arrows point to the input fields for Member ID, legal last name, Social Security Number, and Date of Birth.

# CSED e-Services – Client Portal (Obligor)

4. After reviewing that your information is correct, you can proceed with submitting the web request.

 Client Portal ? 

< JOHN DOE

### Customer Association

JOHN DOE

✓ About

✓ Your Information

➤ Review

#### Review

The information you provided is listed below. Once you submit your request and it has been verified and approved, you will receive access to your child support case(s).

Legal Last Name : DOE

Social Security Number : \*\*\*-\*\*-2222

Your Date of Birth : 02/16/1989



Member ID : 04024333

Cancel

< Previous

Submit

5. Once you click 'OK' on the confirmation page, you will have access to your case(s) information.

 Client Portal ? 

< JOHN DOE

### Confirmation

You have submitted: **Customer Association**

Confirmation number: **0-000-019-809**

Date received: **6/5/2025 8:52:43 AM**

Submitted by logon: **johndoe@test.com**

Your request has been received and processed immediately.

If you have any questions, feel free to send us a message through the portal or contact the Customer Service Center at (907) 269-6900.

Printable View

OK

## CLIENT PORTAL TABS & SERVICES

1. **'Summary' tab** – The Summary tab will serve as the homepage upon initial login to your client portal account, offering a brief overview of your CSED record and case(s).

- a. **Child Support Member**

1. **Update your Address** – Keep your residential and mailing up to date.

**Child Support Member**  
You are required to keep your address current with CSED.

> Update Your Address

- b. **Obligation Summary**

1. **Add a Bank Account** – Register a bank account for future payments.
2. **Make a Payment** – Make a payment on your child support case.
3. **View Payments** – Review your payment history and any pending transactions.
4. **View Obligation Details** – View your monthly support amount and when the payments are due.
5. **View Arrears Details** – View your outstanding child support balance.

**Obligation Summary**  
Monthly obligation of \$0.00 has been met.  
Arrears Balance of \$800.00  
Total Balance  
**\$800.00**

> Add a Bank Account  
> Make a Payment  
> View Payments  
> View Obligation Details  
> View Arrears Details

- c. **Account Details**

1. **Enable Auto Payments** – Select an amount and a time for recurring payments to be withdrawn from your bank account.
2. **View Case Details** – View current support amount, custody, and order history.

**Account Details**  
Active Cases: 1  
Payment Method  
**Self Paid**

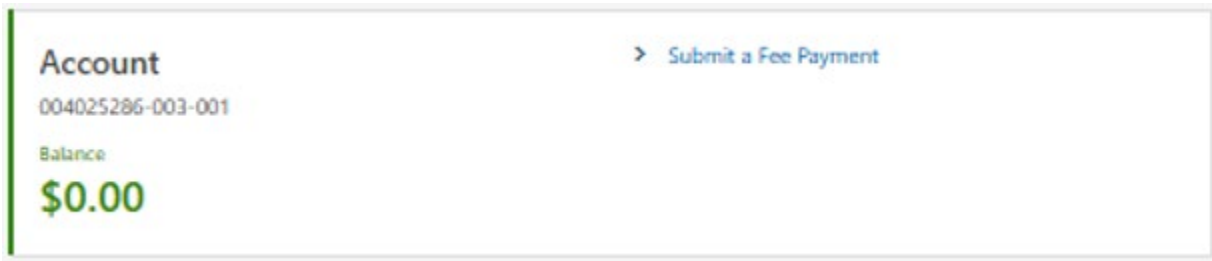
> Enable Auto Payments  
> View Case Details

## CSED e-Services – Client Portal (Obligor)

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### d. Account

1. **Submit a Fee Payment** – Make payments on any fees accumulated.



The screenshot shows the 'Account' section of the client portal. It displays the account number '004025286-003-001' and the current balance as '\$0.00'. A link labeled '> Submit a Fee Payment' is visible in the top right corner.


### e. Case ID



1. **View my Case Type** – Check whether your case pertains to Non-Assistance, TANF, Registry, etc.
2. **View Details** – Another link to show your child support, custody, order history, and to request a statement of your case.
3. **Case Actions** – Request a statement, notify CSED of a change in circumstance, and take actions on your case.
4. **Request a Statement** – Request a detailed or summarized statement of your case.



The screenshot shows the 'Case ID' section of the client portal. It displays the case ID '000020108', the case type 'Never Assistance IV-D', and the status 'Active'. Four links are listed on the right: '> View my Case Type', '> View Details', '> Case Actions', and '> Request a Statement'.

## ‘SUMMARY’ TAB OVERVIEW

 Client Portal



**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

Welcome, JOHN DOE  
You last logged in on Tuesday, Apr 22, 2025 1:06:59 PM  
[Manage My Profile](#)

**Summary** Action Center <sup>3</sup> Resource Programs Settings I Want To...

**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571  
[Action Center Items](#) <sup>3</sup>

**Child Support Member**  
You are required to keep your address current with CSED.  
[Update Your Address](#)

**Child Support Obligor**  
JOHN DOE

**Obligation Summary**  
Monthly obligation of \$0.00 has been met.  
Arrears Balance of \$800.00  
Total Balance  
**\$800.00**  
[Add a Bank Account](#)  
[Make a Payment](#)  
[View Payments](#)  
[View Obligation Details](#)  
[View Arrears Details](#)

**Account Details**  
Active Cases: 1  
Payment Method  
**Self Paid**  
[Enable Auto Payments](#)  
[View Case Details](#)

**Fees**  
JOHN DOE  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571


**Account**  
004025286-003-001  
Balance  
**\$0.00**  
[Submit a Fee Payment](#)



**Child Support Case**  
Participants:  
JANE DOE  
BABY DOE

**Case ID: 000020108**  
Case Type: Never Assistance IV-D  
Status: Active  
[View my Case Type](#)  
[View Details](#)  
[Case Actions](#)  
[Request a Statement](#)


# CSED e-Services – Client Portal (Obligor)


2. 'Action Center' tab – This is where you can find notifications from CSED requesting you to take action. Examples may include unread messages or letters, or incomplete but saved web request submissions.

 Client Portal




**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

Welcome, JOHN DOE  
*You last logged in on Tuesday, Apr 22, 2025 1:06:59 PM*  
[Manage My Profile](#) 


Summary **Action Center**  Resource Programs Settings I Want To...

Filter


**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

**You have an unread message** 


Messages sent to you may contain important information about your accounts.  
[View Messages](#)

**You have an unread letter** 

Letters sent to you may contain important information about your accounts.  
[View Letters](#)

**Request Order Review hasn't been submitted** 

You started a submission but haven't completed it yet. This may expire if it is not submitted.  
[View Submission](#)

**\$800.00 balance due** 

You have a balance due. Penalty and/or interest may be applied if this balance remains outstanding.  
[Make a Payment](#)

# CSED e-Services – Client Portal (Obligor)


3. 'Resource Programs' tab – This tab provides additional information and external resources to assist our clients with their child support cases.



The screenshot shows the 'Client Portal' interface for a user named JOHN DOE. The user's profile information is displayed at the top left, including their address in Anchorage, AK. The top right shows a welcome message and the login time. The main navigation bar includes 'Summary', 'Action Center', 'Resource Programs' (highlighted with a red box), 'Settings', and 'I Want To...'. Below the navigation bar is a search filter. The 'Resource Programs' section is divided into several categories, each with a list of links and descriptions:

- Help with Court Filings**
  - Alaska Family Law Self-Help Center: Access videos, forms, and FAQs to assist in navigating family law.
  - Attorney Resources: Alaska Bar Association
- Free Computer Access and/or Classes**
  - Public Libraries: Within the State of Alaska
- Financial Assistance**
  - Alaska 211: One-stop resource for finding help in your community.
  - Free Credit Reports: Figure out if you can get a credit, check out how good or bad the terms are for getting the credit, and see how much it will cost you to borrow money.
  - Division of Public Assistance: Alaska Department of Health.
  - Desaki KidCare: Ensures that all Alaskans who qualify can get and keep track of all the Medicaid services they need.
  - Alaska Unemployment: Dedicated to providing unemployed workers fast and accurate payment of Unemployment Insurance (UI) benefits.
  - Alaska Housing Rental Assistance: Alaska Housing Finance Corporation
  - Childcare (Daycare) Assistance: Child Care Program Office (CCPO) for the State of Alaska
  - Women, Infants, and Children (WIC): Alaska WIC Nutrition Children Assistance Program
- Employment, training programs, apprenticeships**
  - Apply for State of Alaska Employment: Professionals within the state government play a vital role in supporting life in the Last Frontier.
  - Alaska Job Center Network: Department of Labor & Workforce Development
  - Job Resources: Training Programs, Apprenticeships, Job Resources, and Assistance in the State of Alaska.
- Social Security Income for Children**
  - Children's Insurance Benefits (PDF): When a parent develops a disability or passes away, Social Security benefits help stabilize the family's financial future (PDF).
  - Survivors Benefits: Social Security survivor benefits are paid to widows, widowers, and dependents of eligible workers.
  - Disabled Children Benefits: Alaska Inclusive Child Care Program (Alaska ICCC)
- Alaska Trial Courts**
  - CourtView: Obtain information about court cases.
  - Court Directory: Locations, Hours of Operations, Contact Numbers
  - Requests for Court Records: Request for copies of case files or documents.
- Alaska Property Information**
  - Recorder's Office Name Search: Documents affecting real property within Alaska.
  - Uniform Commercial Code (UCC) Name Search: Transactions which create a security interest in personal property.
- Alaska Business and Professional Licenses**
  - Alaska Business License Search: The Division of Corporations, Business and Professional Licensing provides access to license records online as a service to the public.
  - Professional License Search: Reports of disciplinary actions from 2017 to date for all professional licenses regulated by this division.
- IRS**
  - IRS Make Site: Helping people understand and meet their tax responsibilities.
  - Where is my Refund?: Use this tool to track your refund with the IRS.
- Other Related Sites**
  - Health Analytics & Vital Records: Formerly Bureau of Vital Statistics
  - Careline Crisis Services: Need to talk? This is Alaska's Suicide Prevention and "Someone to Talk to" Line, who are ready to listen.


# CSED e-Services – Client Portal (Obligor)


4. 'Settings' tab – The Settings tab provides access to various account details. You can update your email preferences, manage notification settings, and revoke your access as needed.

 Client Portal



**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

Welcome, JOHN DOE  
*You last logged in on Tuesday, Apr 22, 2025 1:06:59 PM*  
[Manage My Profile](#) 

Summary   Action Center    Resource Programs   **Settings**   I Want To...

**JOHN DOE**  
04025286  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

**Individual**  
Security : Primary  
Mail Delivery : Electronic  
Mail Notification : [Notify me of new mail](#)  
[Cancel Access](#)

**Fees**  
JOHN DOE  
550 W 7TH AVE  
ANCHORAGE AK 99501-3571

**Account**  
Security : Research  
Mail Delivery : Default (Electronic)  
Mail Notification : Default (Notify me of new mail)






# CSED e-Services – Client Portal (Obligor)

5. 'I Want To...' tab – This tab displays the different types of web requests that can be submitted on your case(s).

**\*Note: More information on this tab to come with explanations regarding web requests.\***

## 'I WANT TO...' TAB OVERVIEW


 Client Portal





**DOE, JOHN**  
04025286  
2107 CASEY CUSACK LOOP  
ANCHORAGE AK 99515-2810


Welcome, JOHN DOE  
You last logged in on Wednesday, May 28, 2025 3:20:03 PM  
[Manage My Profile](#)


[Summary](#) [Action Center](#) [Resource Programs](#) [Settings](#) [I Want To...](#)


 *What are you looking for?*


**Case Actions**  
Complete actions related to my child support case.  
  
[Close My Case](#)  
[Request Nondisclosure](#)


**Change of Circumstance**  
Request a review of my current child support or IWO order.  
  
[Add Children to Case](#)  
[Request an Order Modification](#)  
[Request Withholding Reduction for Hardship](#)


**Obligor Actions**  
Complete actions related to my child support obligation.  
  
[Remove Payment Channels](#)  
[Request CFEC Permit Transfer](#)  
[Request to Settle State Debt](#)


**Letters**  
View letters I've received from the agency.  
  
[View Letters](#)


**Messages**  
Send us a message or view your message history with CSED.  
  
[View Messages](#)  
[Send a Message](#)  
[Manage Email Subscriptions](#)

**Names and Addresses**  
View or update names and addresses associated to this customer.  
  
[Manage Names and Addresses](#)

**Credits**  
Request a credit on your child support case.  
  
[Request a Credit](#)  
[Add a Medical Credit](#)  
[Request a Child Insurance Benefit \(CIB\) Credit](#)

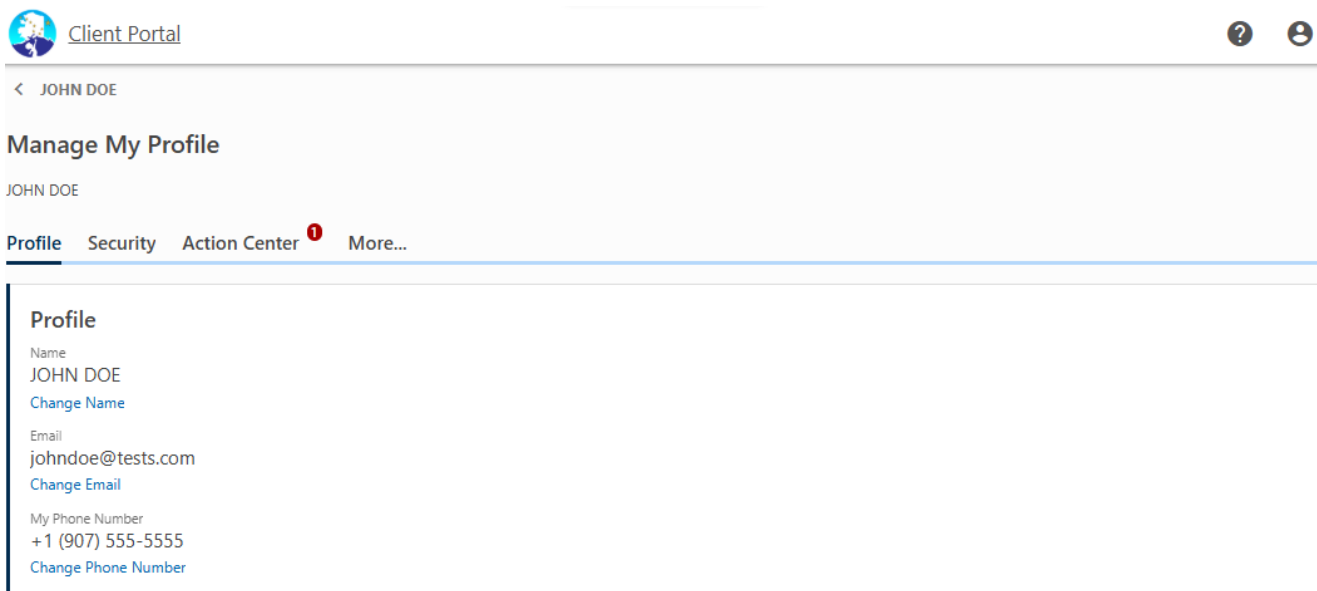
**Application for Services**  
I would like to open a new child support case.  
  
[Apply for Child Support Services](#)

**Submissions**  
Search for previous submissions or respond to a code sent to you by the agency.  
  
[Search Submissions](#)  
[Redeem Code](#)

**Additional Information**  
Instructions, tools, and answers to common questions about Alaska CSED.  
  
[Calculate Arrears Payment](#)

## CSED e-Services – Client Portal (Obligor)

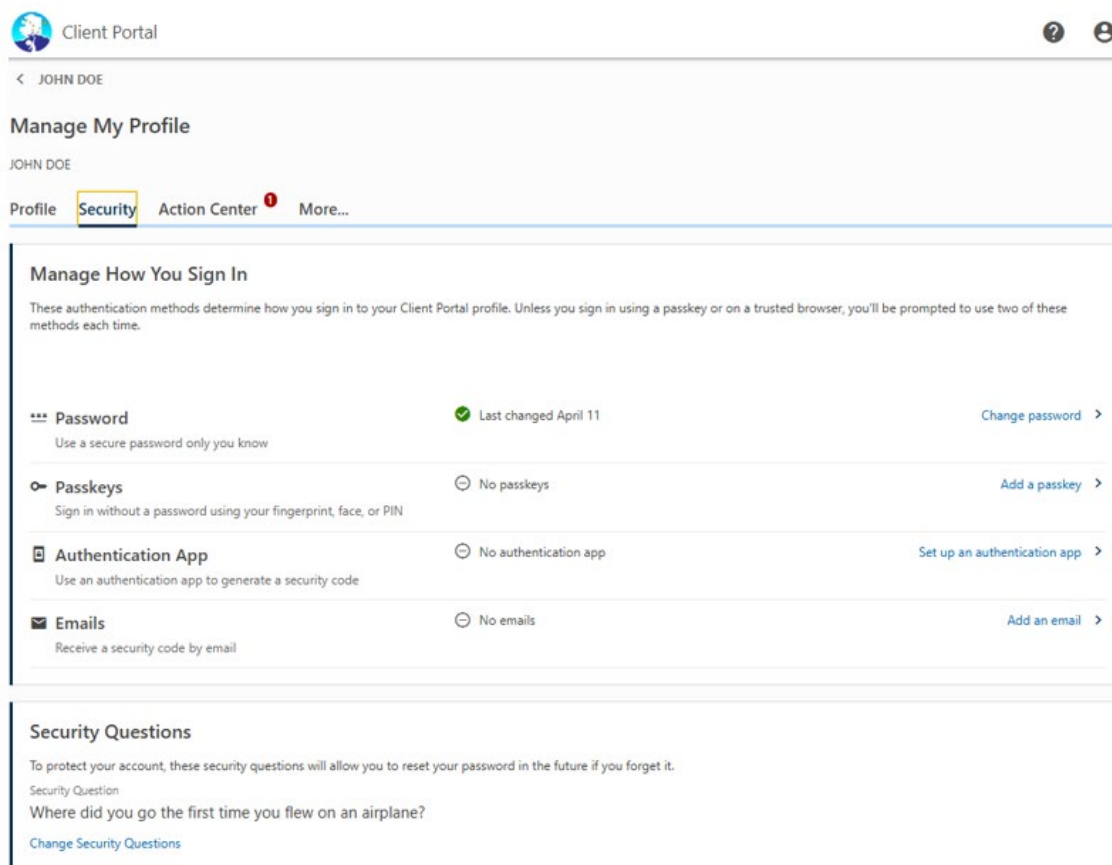
6. [‘Manage My Profile’ link](#) – This is where you will be able to update and manage your personal information.
  - a. [Profile tab](#) – You will be able to update your name, email addresses, and phone numbers.



The screenshot shows the 'Client Portal' header with a user profile icon and a question mark. Below the header, a breadcrumb trail reads '< JOHN DOE'. The main heading is 'Manage My Profile' followed by 'JOHN DOE'. A navigation bar contains 'Profile' (selected), 'Security', 'Action Center' (with a red notification badge), and 'More...'. The 'Profile' section displays the following information:

- Name:** JOHN DOE  
[Change Name](#)
- Email:** johndoe@tests.com  
[Change Email](#)
- My Phone Number:** +1 (907) 555-5555  
[Change Phone Number](#)

- b. [Security tab](#) – Manage your security questions, change your password, or update the two-step verification.



The screenshot shows the 'Client Portal' header with a user profile icon and a question mark. Below the header, a breadcrumb trail reads '< JOHN DOE'. The main heading is 'Manage My Profile' followed by 'JOHN DOE'. A navigation bar contains 'Profile', 'Security' (selected), 'Action Center' (with a red notification badge), and 'More...'. The 'Security' section is titled 'Manage How You Sign In' and includes the following information:

- Password:** Last changed April 11. [Change password >](#)
- Passkeys:** No passkeys. [Add a passkey >](#)
- Authentication App:** No authentication app. [Set up an authentication app >](#)
- Emails:** No emails. [Add an email >](#)

Below this section is the 'Security Questions' section, which includes the following information:

- Security Question:** Where did you go the first time you flew on an airplane?  
[Change Security Questions](#)

# CSED e-Services – Client Portal (Obligor)

- c. Action Center – This is where you can find notifications from CSED requesting you to take action. Examples may include unread messages or letters, or incomplete but saved web request submissions.

The screenshot shows the 'Client Portal' header with a user icon and a question mark. Below the header, the user 'JOHN DOE' is logged in. The 'Manage My Profile' section has tabs for 'Profile', 'Security', 'Action Center' (which is active and has a red notification badge), and 'More...'. A search bar labeled 'Filter' is present. On the left, the user's profile information is displayed: 'JOHN DOE', 'johndoe@tests.com', and '+1 (907) 555-5555'. On the right, a notification banner states 'You have 9 unread messages' and provides a link to 'View Messages'.

- d. More – Access Management
1. Manage My Access- Manage your own access.
  2. Manage Third Party Access- Manage who and how much access a third-party individual has to your account.
  3. Delete My Profile- Delete your access or entire account.
  4. Grant Third Party Access- Allow another person to access your account with full or limited permissions.

\*This is another area where you can view Submissions, Messages, and Activity.

The screenshot shows the 'Client Portal' header with a user icon and a question mark. Below the header, the user 'JOHN DOE' is logged in. The 'Manage My Profile' section has tabs for 'Profile', 'Security', 'Action Center' (with a red notification badge), and 'More...' (which is active). A search bar labeled 'What are you looking for?' is present. The main content area is divided into four sections: 'Access Management' (Manage access of accounts I have access to. > Manage My Access, > Manage Third Party Access, > Delete My Profile, > Grant Third Party Access), 'Submissions' (Search for previous submissions or respond to a code sent to you by the agency. > Search Submissions, > Redeem Code), 'Messages' (Send us a message or view your message history with CSED. > View Messages, > Send a Message, > Manage Email Subscriptions), and 'Activity' (View my activity on e-Services. > View Activity).